USPS LiteBlue eCareer Application - Compatibility View Settings

Some users have reported experiencing difficulty while accessing the eCareer application on the USPS LiteBlue website using Microsoft Internet Explorer. For example, pull-down menus might not populate or behave correctly while creating a new user profile. This is most likely caused by a compatibility problem between Internet Explorer and the USPS.GOV website.

Fortunately, this issue can usually be fixed by adding the USPS.GOV domain name to your **Compatibility View** list. Please follow the instructions below to change the **Compatibility View settings** in Internet Explorer: https://liteblue-usps-gov.us/ecareer/

- 1. Launch Internet Explorer by tapping or clicking the desktop shortcut or icon on the taskbar.
- 2. Navigate to the USPS LiteBlue website by typing "liteblue.usps.gov" in the **address bar**:



3. From the **Tools** menu, tap or click **Compatibility View settings**:



4. Type the web address "usps.gov" into the **Add this website** text box (it should already be there by default) and then tap or click the **Add** button:

usps.gov	Add
Websites you've added to Compatibility View:	R
	Remove
Display intranet sites in Compatibility View	
✓ Use Microsoft compatibility lists	
Learn more by reading the Internet Explorer	privacy statement

5. The web address "usps.gov" should now appear in the **Websites you've added to Compatibility View** list box. Tap or click the **Close** button to finish:



Once you turn on **Compatibility View** for a specific website, Internet Explorer will automatically show that site in **Compatibility View** each time you visit.

Not all website display problems are caused by browser incompatibility. If you are still unable to utilize the eCareer application after following the steps above, you may consider using a different web browser to access the site. Download links for Mozilla Firefox and Google Chrome are provided below:

Mozilla Firefox: http://www.mozilla.org/download

Google Chrome: https://www.google.com/chrome/browser

USPS LiteBlue eCareer Application - Basic Step by Step Guide

The following is a basic step by step guide to accessing the eCareer application to review/modify your candidate profile and to locate a listing of job postings for the new **District Ad Hoc Rural Carrier Training Instructor** positions. (**Note: Only for regular rural carriers**)

- 1. Launch Internet Explorer by tapping or clicking the desktop shortcut or icon on the taskbar.
- 2. Navigate to the USPS LiteBlue website by typing "**liteblue.usps.gov**" into the **address bar** and then press the **enter** key:



3. From the entry page of the LiteBlue website, type your **Employee ID** and **USPS Password** in the fields provided and then tap or click the **Log On** button:

Welcome to LiteBlue The next generation in employee communications
LiteBlue is here to help you to communicate faster and stay connected. It's packed with the information you want about career development, revenue and service performance, products, recognition — you name it. There's even a place where you can give us feedback. You also have secure access to PostalEASE through LiteBlue to check, and during open season, change your benefits selections.
Check back often, because LiteBlue will continue to evolve $-$ to transform $-$ and deliver results that serve you better. It's the postal way!
Reminder, as of April 28, 2014, use your SSP Password for Self Service Web applications; use your USPS Personal Identification Number (PIN) for Self Service IVRs (Interactive Voice Response Systems).
Here's how you log on: You'll need your Employee ID and USPS Self Service Password to log on to LiteBlue.
 Your Employee ID is easy to find — just look at the top of your earnings statement. It's the 8-digit number printed just above the words "Employee ID." Your USPS Self Service Password is the new security standard as of April 28, 2014 that is used to access a variety of USPS self-service applications including LiteBlue. If you have not set up your password in the Self Service Profile (SSP) application or you have forgotten your Self Service Password click here.
Employee ID: Is this Site Secure?
Forget Your Password? Frequently asked questions
FOR EMPLOYEE USE ONLY

4. This will open the LiteBlue portal homepage. In the center column of the page, locate the sliding banner titled "Employee Apps - Quick Links" and tap or click the slide titled "eCareer":



5. This will open the eCareer landing page. On the upper right-hand side of the page, tap or click the text link that reads "**Go to eCareer Now!**". This will load a new portal website containing your eCareer personal pages.

(Note: If you receive a message stating that you are not authorized or don't have permission to access this page, you may need to contact the LiteBlue IT Help Desk at 1-800-USPS-HELP and/or the HR Shared Service Center at 1-877-477-3273, option 5. **WEEKDAYS ONLY**)



6. The **Personal Pages** portal is presented in three sections: **Career Opportunities**, **Personal Settings**, and **Candidate Profile**:



7. You may create or modify the information contained in your candidate profile by tapping or clicking the "**Candidate Profile**" text link in the **Candidate Profile** section:

Star and	Candidate Profile
Z	Information provided in your candidate profile will be used to auto-populate your application when you are applying for a iob. Candidate Profile Data Overview

8. This will open an editable version of your current **Candidate Profile**:

	ile					
rsonal Pages > Candie	late Profile					
formation provided in	your candidate	e profile will be us	ed to auto-populate	your application whe	n you are applyin	g for a job.
Candidate Profile	1 Communic	ation Data 🗹 🔪	2 Work Experience	3 Education	4 Training	5 Special Skills / Association
Work Experience 🕨						
Please provide an er	nail address t	o receive eCare	er correspondenc	e. If you are an EAS	employee with	a 'USPS.GOV' email address, do
ddress that is pre-	opulated on	this tab. If your	address or phone	number is incorrec	t, you can chan	ge them by doing one of the foll
· ACE users may log	onto the Blue	page in the upper	er left corner, go to	the 'My Life' tab and u	under 'My Profile' o	click the link;
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- 9. The process of creating a **Candidate Profile** consists of eight (8) data entry forms and a final form to confirm that your profile is complete and ready to be used for job considerations. Initially, only tabs for the first five (5) forms are visible in the main tab menu across the top of the **Candidate Profile** page by default. This includes:
 - 1 Communication Data
 - 2 Work Experience
 - 3 Education
 - 4 Training
 - 5 Special Skills / Associations

You may advance through each form individually by tapping or clicking the corresponding tabs in the main tab menu or by following the arrow(s) on each item in the tab submenu. For example, tapping or clicking the arrow to the right of the **Work Experience** tab in the tab submenu below will advance you to the **Education** form and then one form at a time through to the final form. At any time, you may load the second set of tabs by tapping or clicking the **Last Entry** button located to the right of the main tab menu.

Don't forget to tap or click the **Save** button **Save** at the bottom of each data entry form to save your information prior to advancing to the next form.



- 10. The second set of tabs provides access to the following three (3) data entry forms and the final confirmation form:
 - 6 Summary of Accomplishments
 - 7 Attachments
 - 8 Data Overview
 - 9 Finalize Profile

Candidate Profile	
Personal Pages > Candidate Profile	
Information provided in your candidate profile will be used to auto-populate your application when you are applying for a job.	
Candidate Profile 6 Summary of Accomplishments 7 Attachments 8 Data Overview 9 Finalize Profile	G
Please provide an email address to receive eCareer correspondence. If you are an EAS employee with a 'USPS.GOV' email address, do not change the a address that is pre-populated on this tab. If your address or phone number is incorrect, you can change them by doing one of the following:	email
 ACE users may log onto the Blue page in the upper left corner, go to the 'My Life' tab and under 'My Profile' click the link; Make the changes using the Personnel kiosks, if there is one in your work location; Send PS Form 1216, Employees Current Mailing Address, to the HR Shared Service Center (HRSSC); Call the HRSSC at 1-877-477-3273, Option 5. 	

11. When you have completed and reviewed your information, advance to the **Finalize Profile** form to confirm that your profile is complete. Check the box next to "**I have completed...**" then tap or click the **Save** button on the bottom of the page to save your changes. To return to the **Personal Pages** portal, tap or click the "**Personal Pages**" text link at the top of the page under the "Candidate Profile" header.



12. To find and view all currently available job listings for the position of **District Ad Hoc Rural Carrier Training Instructor**, click the "**Job Search**" text link in the **Career Opportunities** section.

	Career Opportunities
1	The system assists you in your search for job opportunities. You can add job opportunities that interest you to your favorites list. You can also apply for jobs directly online. Job Search Favorites Applications

13. This will load the **Job Search** form. In the **Full Text Search** section at the bottom of the search form, type in the words "ADHOC RURAL TRAINING INSTRUCTOR" in the **Search** for text box then tap or click the **Start Search** button.

Full Text Search	
Search for	ADHOC RURAL TRAINING INSTRUCTOR
Search Method	One word (OR)
General Search Settings	
Start Search Reset Save Search]

14. This will return a list of job postings for available positions. Tap or click the arrows on the upper-right corner of the **Job Posting** column to sort the results ascending or descending order. Find the link for your district then tap or click it to load the details of the job posting.

Se	earch Criteria				
Sea	Search Result: 64 Hits				
	Functional Area 🛛 🗘	Job Posting			
7					
	Delivery/Customer Service	ADHOC RURAL CARRIER TRAINING INSTRUCTOR MID-CAROLINAS DISTRICT NC10029587			
	Delivery/Customer Service	ADHOC RURAL CARRIER TRAINING INSTRUCTOR ALABAMA DISTRICT NC10029712			
	Delivery/Customer Service	ADHOC RURAL CARRIER TRAINING INSTRUCTOR ALASKA DISTRICT			
	Delivery/Customer Service	ADHOC RURAL CARRIER TRAINING INSTRUCTOR ALBANY DISTRICT			

15. The job posting page provides the necessary details of the available position. Tap or click the **Apply** button at the upper left of the page to apply for the job. Tap or click the "**Job Search**" text link to return to the previous page of search result job postings.

(**IMPORTANT NOTE**: You must upload references and work history related documents during the application process **BEFORE** submitting the application. You will **NOT** be able to upload additional documentation once the application has been submitted.)



16. To check the status of an application, tap or click the "**Applications**" text link in the **Career Opportunities** section of the **Personal Pages** portal.



17. The **Applications** page provides an overview of the applications that you have submitted to date. You may review the status of each application by **Job Posting** or **Date of Application**.

Applications				
Personal Pages > Applications				
Do you want to see an overview of your applications up to now? These are your applications to date. You can check the status and withdraw or delete applications. You can resubmit Recommended status can be directed to the Review Committee chairperson, or a 'Not Selected' status to the select	t a withdrawn application a ing official.	as long as the posting is still open. (Questions about an 'ineligible' or 'Not Minimally Qualified' si	tatus can be directed to the
Number of Applications: 1 Job Posting	Date of Application 🚔	Status	Process Step	Additional Information
ADHOC RURAL CARRIER TRAINING INSTRUCTOR LOUISIANA DISTRICT NC10029718	06/21/2016	In Process	Application Entry	Application Receive
Page 1 of 1				
ConunderDisplay Application				

If you are unable to utilize the eCareer application in Internet Explorer, you may consider using a different web browser to access the site. Download links for Mozilla Firefox and Google Chrome are provided below:

Mozilla Firefox: http://www.mozilla.org/download

Google Chrome: https://www.google.com/chrome/browser